

Pre - Bid Response Dated 22 Dec 2014 for RFP DESIGN, DEVELOPMENT, MAINTENANCE OF TABLET BASED AND WEB BASED DATA COLLECTION APPLICATION

S. No.	Page No.	Clause No.	Clause	Query / Clarification sought	Suggestion	DES Response
1		3.1. Pre-Qualification Criteria	Bidder must have successfully developed and deployed in last 3 years at least two Tablet / mobile based data collection application for any Government in india / Semi-Govt./ PSU/ Reputed NGOs with minimum 75 device deployment on android based tablet.	In government department the mobile based data collection applications are still in inception phase. It would be challenging for most of the bidders to submit such projects. Therefore the required projects should not be limited to only government agencies/NGO. There are many projects are working on non-govt sector, which can be suite to your requirements.	Request to remove the word "Government in india" and replace with "Any Government OR Any NGO across the globe"	Please Refer Corrigendum 1
2		3.2. Solution Hosting & Certification	Solution Hosting & Certification	Is the department will provide the all Hardware at server side.		Application will be hosted on State Data Center. All Hardware will be provided by the Department.
3		8	Format 8: Detailed Commercial Bid Format	Commercial format does not include the cost of one time and recurring cost like helpdesk, training etc	Request to elobrate the commercial format in more details	Please Refer Corrigendum 1
4		8	Format 8: Detailed Commercial Bid Format	AMC cost for 3 Years	Need the details of hardware to cover in AMC	Please Refer Corrigendum 1. AMC is only for application.

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5		Tablet	Hardware	Who will supply these tablets		All Hardware will be provided by the Department.
6			DESIGN, DEVELOPMENT, MAINTENANCE OF TABLET BASED AND WEB BASED DATA COLLECTION APPLICATION	Is the tablet application is Android based or it can be browser based (HTML5)		It Should be Android Based
7		Data Collection		Is manpower for data collection will be provided by the department?		Survey will be done by department. Conducting survey and provoding manpower for conducting survey is not a part of RFP.
8		Annexure_D-Village_Survey_Schedule	Forms	The forms mentioned in the annexure D does not depict the workflow the application. It would helpful if we can get the SRS and workflow of the application.		Please Refer Corrigendum 1
9		Turnover			We proposed the turnover should be 10 Cr.	No Change
10		ISO Certification			ISO certification is required in tender for Quality Worl	No Change
11		MAF		MAF Requirement	No Hardware required in tender so request you to please remove	If Bidder is using standard product, Then

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					this .	MAF is required.
12	19	3.1.2	The bidder should have minimum Annual Turn-over of Rs. 2 (Two) crore in every year in past three financial years with profit each year. In case of joint venture the turn-over should be from the lead firm/company.	This is regarding the profitability criteria. We would request you to kindly refer the guidelines issued by Ministry of Communication & Information Technology, Govt. of India [http://deity.gov.in/content/rfp-standardization-model-rfps-and-guidance-notes] where in it has been stated that profit making should not be a eligibility criteria. For high risk and large CapEx / OpEx projects (such as the one from DES, MP), where the successful bidder has to invest in the project for a considerable period of the project execution timeline, the Net Worth of the bidder should be evaluated. Please refer section "1.4.3 Net worth Requirements" (page number 15) of the said guidelines. Sify is a major Indian IT Company		Please Refer Corrigendum 1

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				<p>with major investment in the capital intensive IT Infrastructure such as IDCs and Cable Landing Station. We have an excellent track record on our Net Worth. During the last 3 financial years our average Net Worth has been more than Rs. 600 Crores. We are confident that we have the requisite financial strength, technical competence, domain expertise and project experience to partner DES, MP for this opportunity and earnestly request to consider our suggestion on its due merit. Request for a change in the criteria as per the below mentioned suggestions: Option 1 - The bidder should have minimum Annual Turn-over of Rs. 2 (Two) crore in every year in past three financial years with positive net worth each year.</p>		

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				In case of joint venture the turn-over should be from the lead firm/company.Option 2 - The bidder should have minimum Annual Turn-over of Rs. 2 (Two) crore in every year in past three financial years with profit in any two of the financial years. In case of joint venture the turn-over should be from the lead firm/company.Option 3 - The bidder should be profitable and have a minimum Annual Turn-over of Rs. 2 (Two) crore in every year in past three financial years. In case of joint venture the turn-over should be from the lead firm/company.		
13	19	3.1.3	Bidder must have successfully developed and deployed in last 3 years at least two Tablet / mobile based data collection application for any Government in India / Semi-		Mobile device based solutions are not yet very widespread in the market vertical (Govt/Semi-Govt/PSU/Reputed NGOs) identified in the RFP. Sify has implemented similar solutions for large reputed Enterprise	Please Refer Corrigendum 1

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			Govt./ PSU/ Reputed NGOs with minimum 75 device deployment on android based tablet.		Customers. Since the nature of the projects are similar across the market verticals we would request to allow experience in the private sector for qualification. This would help DES, MP to get better and multiple options from the market.Suggested criteria - Bidder must have successfully developed and deployed in last 3 years at least two tablet / mobile based data collection application for any Government of India / Semi-Govt./ PSU/ Reputed NGOs/Reputed Companies with minimum 75 device deployment on android based tablet/mobile device.	
14	26	2.1	Also, the technical manpower for facilitating surveys etc. shall be provided by the System Provider on time to time basis.	Please clarify if the successful bidder has to provide manpower to conduct surveys? The term 'facilitating surveys etc' has to be further clarified.		Survey will be done by department. Conducting survey and providing manpower for conducting survey is not a part of RFP.
15	26	2.2	The bidder is required to roll out the automation solution	Please clarify if the successful bidder has to undertake any		Please Refer Corrigendum 1

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			across all the DES offices in Madhya Pradesh.	activity outside Bhopal? If yes, please elaborate the possible activities that would be undertaken outside Bhopal.		
16	27	3.1.2.	The software licenses required if any shall be procured by the bidder. . . . However, if the software is open source then this provision shall not be applicable		Costing based on Open Source and licenses software cannot be compared. Also providing comprehensive support for Open Source based software is difficult. We would suggest DES to workout a method to have a level playing ground so that cost comparison can be done along with DES, MP getting the best possible solution.	Please Refer Corrigendum 1
17	27	3.2	The solution can be hosted in State Data Center or NIC.	Do we need to do the server & storage sizing? If yes, more information would be required such as total number of users, number & frequency of surveys to be conducted, expected growth in data volume etc. Do we need to consider advanced hosting options such as HA and DR?		Please Refer Corrigendum 1.
18	27	3.2	The Automation solution shall be certified by cert-in	1. Since the hosting would be with NIC or SDC, the scope of		Please Refer Corrigendum 1.

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			empanelled agencies. The bidder shall also be responsible for getting the STQC certification. The bidder will also be required to get the cert-in certification done on yearly basis, post Go-Live also till the contract in place .	certifications would be limited to the software solution only and will not include any hosting and infra related aspect. Please confirm this understanding.2. Please confirm that every year both the certifications needs to be conducted.		
19	27	3.3.2.	System Provider shall setup the call centre and shall provide the seating infrastructure, desks, chairs, power supply and connectivity for the helpdesk. The entire IT infrastructure required for the helpdesk services shall be arranged by the System Provider.	Is it necessary to setup the Help Desk at Bhopal? Will DES, MP provide the office space to setup this Help Desk?		HelpDesk can be set up anywhere in India. Please refer RFP.
20	27	3.3.3.	Helpdesk shall operate from 8:00 AM till 10:00 PM (IST)	Can we assume that the Help Desk will operate from Monday to Friday - 8 AM to 10 PM and will remain closed on Saturdays, Sundays and on the days which are on the holiday list of MP Govt.?		No Change. Helpdesk will work all 7 days in a week.

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21	27	3.3.5.2.	Telephone support	Do we need to setup a toll-free number or a regular phone number will be required?		Toll Free is not required.
22	28	3.4	Manpower Resources	As per our understanding the resources are required for installing the solution at the NIC DC or SDC and there after provide support to the end-users. Please confirm our understanding.		Please Refer Corrigendum 1.
23	28	3.4.2.	Manpower for New Survey configuration Support	Please confirm whether configuration of new surveys (anything after Village Survey Schedule, Employee Census Schedule) will be taken up as Change Request / Customization or will it be part of regular support to be provided by Help Desk.		It will be part of Regular Support
24	28	3.5.	Training and Capacity Building	Will all the trainings be conducted at Bhopal? Will DES, MP provide the necessary infrastructure required for training such as venue, projector, computers, LAN, connectivity etc.?		Trainig will be condcuted at Bhopal for approximately 150 Users on Train the Trainer concept.

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				Training requests beyond the 5 batches would be taken up as Change Requests; please confirm.		
25	32	6	Service level Requirements (SLR)		We would request the penalty to be capped at 10% of the Contract Value.	No Change
26	34	6.2.2.	Operational SLR		Since the complete infra to host the solution would be provided by NIC / SDC the SLR and the corresponding penalties should be levied only for the solution and services provided by the successful bidder. Activities such as Portal Uptime, Portal Response Time etc. would depend on the connectivity and infra provided by NIC / SDC so we would request DES, MP to publish a revised SLR.	This will be limited to solution provided by the Bidder.
27	43	1.17.	Performance Security		Request for revising the PBG to 10% of the Bid Amount.	No Change
28	44	1.18.2.	Prices shall be inclusive of all Taxes (taxes, duties, charges and levies and applicable Service Tax) prevailing on date of bid submission.	Will DES, MP pay the difference in tax amounts in case the tax structure is changed post submission of bid?		Please Refer Corrigendum 1

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29				Successful bidder does not need to supply any hardware for hosting and rolling out of the solution. Please confirm this understanding.		All Hardware will be provided by the Department.
30				The RFP has elaborated on the requirement of a module which end-users can use to configure new surveys post Go Live; however the RFP is silent on the business process implementation of creating the samples for each of the surveys. Request for clarity on how does DES envisage this aspect of the survey process.		Survey Design is not a part of RFP
31	12	1.1	e) Last date & time of submission of bid 30/12/2014, 14.30 HRS		We would request DES, MP to provide 3 weeks post the publication of clarifications and corrigendum for bid submission.	Please Refer Corrigendum 1
32	12	1	Sealed bids are invited from eligible, reputed, qualified IT Firms with sound technical and financial capabilities for design, development, implementation and maintenance of an end to	Whether bidder has to provide staff for survey also? Whether bidder has to undertake survey on its own, after developing the system? If so quantify the no. of villages and data size.	Bidder/Service Provider is to be excluded from survey process. Bidder's role is to provide software only, but not to enter into survey, since bidder is unaware of the local customs and procedures	RFP is related with Software solution only.

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			end IT solution along with the establishment and operation of related outsourced process operating units as detailed out in the Scope of Work under this RFP Document	Whether service provider has to implement the system centrally at Bhopal or has to establish independent units at various places? If so please specify the same.		
33	12	1.1 j)	Bank Guarantee - 20% of the Bid Amount and valid up to 4 Years from the date of agreement signing	Amount of bank guarantee is very high, when compared to payments schedule	Kindly reduce Bank Guarantee to 10% of Bid Amount	No Change
34	19	3.1.3 & 4	Bidder must have successfully developed and deployed in last 3 years at least two Tablet / mobile based data collection application for any Government in india / Semi-Govt./ PSU/ Reputed NGOs with minimum 75 device deployment on android based tablet. Bidder must have successfully developed and deployed in last 3 years at least two web based data collection applications for any Government in india /	Obtaining letters from Govt. or PSU is not possible, since the concerned departments are not in a habit of issuing such letters, quoting one or the other reason. Issue of such letters passes through various layers in the organization, making it impossible to get such letters	Bidder may be permitted to provide Format 5 on their letter head, since it is not possible to get such formats from Govt. organizations or PSUs.	Please Refer Corrigendum 1

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			Semi-Govt./ PSU/ Reputed NGOs of value not less than Rs. 20,00,000.00 (Twenty lac) each.			
35	26	1	the scope is limited to development of Android Tablet application, web based data collection application and admin module to manage the centralized and configuration of survey using Data Collection Application.	Whether Hardware, Software licenses, are in the scope of the project?	Kindly exclude Hardware, Software licenses, from Commercial Bid, so that we can quote only for application development, maintenance of the software.	No Change
36	26	1	The Scope of Work for the System Provider, with reference to Automation of survey in DES consists of following components:1. Login Application2. Data Collection Application (Android and Web Based both)3. Admin Module4. Using Data Collection Application Configure surveys as per annexure D.	DES requires data collection module to be available on Android based tables as well as web basedKindly consider Windows Based Tablet also	Kindly include Windows based Tablet also	No Change
37	26	1	The Scope of Work for the System Provider, with	By webbased , does DES means PC based module also.	Kindly clarify	The Solution should be accesible on web

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			reference to Automation of survey in DES consists of following components: 1. Login Application 2. Data Collection Application (Android and Web Based both) 3. Admin Module 4. Using Data Collection Application Configure surveys as per annexure D.	If it is to be PC based then will Operating system of PCs will be Android based		browsers in PC.
38	26	2.1	the technical manpower for facilitating surveys etc. shall be provided by the System Provider on time to time basis	Whether technical manpower/support is to be provided centrally from Bhopal or from any other place apart from Bhopal? Please specify and advise	Technical Manpower/support will be provided centrally from Bhopal	It will be part of Regular Support by HelpDesk.
39	26	2.2	The bidder is required to roll out the automation solution across all the DES offices in Madhya Pradesh	Howmany DES offices are there in MP?	System Provider may be permitted to rollout the solution by taking net meeting or remote access	Please Refer Corrigendum 1
40	26	3.1.1	It should be browser independent, and work on all the browsers (both on mobile and computers), i.e. Chrome, Firefox, Internet Explorer, Netscape and	Is PC based Data Entry module along with App also required ?	Kindly clarify	web based module will run on PC and Android module will run on Android based devices

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			Dolphin.			
41	26	3.1.1	It should be browser independent, and work on all the browsers (both on mobile and computers), i.e. Chrome, Firefox, Internet Explorer, Netscape and Dolphin.	Is PC based Data Entry module along with App also required then what is the configuration of PCs on which application is expected to be used ?	Kindly clarify	The Required Web Based module should support all browsers as per RFP document.
42	27	3.1.2	The software licenses required if any shall be procured by the bidder	Whether the licenses includes, software to be deployed on server i.e., SQL Licenses	Please specify clearly, so that we can include the same in commercial bid	The cost is inclusive of all Licenses excluding taxes. Please refer Corrigendum 1
43	27	3.3.2	System Provider shall setup the call centre and shall provide the seating infrastructure, desks, chairs, power supply and connectivity for the helpdesk. The entire IT infrastructure required for the helpdesk services shall be arranged by the System Provider.	Whether suitable premises will be provided by DES at no cost? Whether System Provider has to provide systems/computers also for the help desk, apart from chairs, desks, powersupply, connectivity?	We request DES to provide the infrastructure like computers, chairs, desks, powersupply, connectivity	Please refer RFP Section 3 - 3.3.2
44	27	3.3.1	System Provider shall setup the call centre and shall provide the seating	Average number of call expected during the call center operational period	Please specify.	Please refer RFP Section 3 - 3.3.4

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			infrastructure, desks, chairs, power supply and connectivity for the helpdesk. The entire IT infrastructure required for the helpdesk services shall be arranged by the System Provider			
45	27	3.3.3	Helpdesk shall operate from 8:00 AM till 10:00 PM (IST)	Is it through out the year including Sundays and holidays?	Please specify.	Yes as per RFP
46		3.4	The dedicated manpower is required for installation of the system and for conducting the survey related activities. The detailed requirement is as described below:	Is conducting survey in vliages also in the scope	Kindly clarify	Please Refer Corrigendum 1
47	28	3.5	The system provider will be required to train all the users of the system from DES staff, in batches of approximately 25-30 people, for 1 day per batch. 5 batches are proposed for training	Kindly specify the total users and concurrent users.	Please specify.	Training will be condcuted at Bhopal for approximately 150 Users on Train the Trainer concept.

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48	29	4	Minimum Required Deliverables	Whether supply of Hardware, Licenses, are in the scope of deliverables?	Please exclude supply of Hardware, Licenses, etc., from the scope of deliverables.	All Hardware will be provided by the Department.
49	30	5	The System Provider will be required to get the application tested and certified by Cert-in empanelled agency, as per the requirement of the RFP	Whether fees to Cert-in will be paid by DES or System Provider? If it is to be paid by System Provider, kindly specify the fees so that it will be included in commercials	We request DES to pay the fees, since the agencies are in their empanelment.	No Change
50	30	5.1	Implementation Timelines and Payment Milestones	Major amount of bid amount i.e., 20% was held up after Go-Live	Please hold only 5% of bid amount after Go-Live and pay the same after one year completion of AMC	No Change
51	30	5.1	Implementation Timelines and Payment Milestones	Timelines provided are very short	Kindly change the timelines to 52 weeks, since appx 140 screens are to be developed in Village Survey	No Change
52	30	5.1	Implementation Timelines and Payment Milestones	Schedule for payment of Hardware , Software & Database should be delinked from Implementation of Survey software	We request you to kindly consider the following payment schedule 80% Payment related to Hardware , Software & Database should be on Delivery 10% Payment after Installation 10% after UAT of Login Application	No Change
53	32	5.4	Any delay on account of DES side procedures such as issuance of Government	Shall we presume that logistics arrangement at site offices, personnel	Please clarify	This will be limited to solution provided by the Bidder.

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			orders, logistics arrangement at site offices, personnel deployment, power supply, network connectivity and bandwidth etc. should not be considered for acceptance	deployment, power supply, network connectivity and bandwidth will be provided by DES.		
54	33	6.2.1 to 6.2.3	Deployment SLR, Operational SLR and Helpdesk SLR	Performance levels and penalties mentioned are too high.	Requesting to reduce the performance levels to 95%. Requesting to mention the maximum penalties under each activity	No Change
55	37	8.1.13	The Customization of the application using the infrastructure of the Service provider	What is the meaning of using the infrastructure of the Service provider?	Please explain in detail	All the infrastructure and Other requirement for customization of the application need to be taken care by the Bidder.
56	43	1.17	This Performance Security of INR 20% of the Bid Amount, in favor of Commissioner, DES payable at Bhopal. All charges whatsoever such as premium, commission, etc. with respect to the BG shall be borne by the bidder. The BG shall be valid for a period	Validity period of 4 years is too high.	We request you to reduce the validity period to 1 year During AMC , 20% of AMC value can be considered as BG for AMC	No Change

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			of 4 (Four) Years from date of signing of agreement and should be in the standard format prescribed by Reserve Bank of India. Also, the same shall be extended to the extent that it remains valid for atleast 6 months after the expiry of the contract.			
57	44	1.19	The price quoted should be inclusive of all levies, freight, insurance, octroi, taxes, etc. of any type, indicated separately, will not be taken into account for evaluation purposes.	Change in Tax structure is not in the hands of Solution Provider and it is controlled by Government itself; hence request you to consider the quote excluding any Taxes	Kindly exclude Taxes from the Price bid	Please Refer Corrigendum 1
58	44	1.20.1	The DES shall pay all invoices within 60 days from the date of receipt of invoice.	Kindly reduce the period to 30 days	Requesting to reduce the period	No Change
59	47	2.3	The Bidder shall assess and make his own arrangements for infrastructure which includes necessary hardware, system software and transportation of personnel deployed by him,	Whether Bidder has to provide Hardware, required software, licenses, infrastructure like desks, chairs, AC, telephone etc.,? Whether these are part of Commercial bid? Whether	Kindly exclude these items from Commercial bid.	No Change. Please Refer RFP. Section 3 item 2.3 is regarding the items used by the Bidder to provide the necessary services.

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			security at the site in addition to the men, machine and material. The bidder should assess the capacity planning and assessment for the solution taking into account the entire period, and shall update/replace the hardware for resources, in order to meet the Service Level Requirements of the solution	DES provides space for keeping the hardware or helpdesk free of cost? Whether security is to be provided 24x7 for the entire period of the contract i.e., 4 years ? Whether we have to maintain DC and DR separately? Kindly explain in detail		
60	48	2.6.3	Intellectual property in anything developed by the Solution Provider specifically and exclusively for DES, and based on the information or data owned by DES, shall vest with DES. The source code along with administrative passwords of the application is required mandatorily by the DES. DES will have the IPR for all the functional processes and process flows therein	Kindly exclude this clause, since IPR belongs to the Service Provider. DES will have rights only for the data stored in database.	Kindly exclude the clause	No Change

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61	77	1.3.1.1	This module shall provide facility to create new survey. A survey can consist of multiple web pages. A Survey will consist of multiple questions. A Question can have multiple Options. There should not be any limitation for creating the surveys in the application. There should not be any licensing based on the number of surveys in the solution	We understand that the new surveys will be created only out of Village Survey Schedule and Employee Census Schedule. The templates or formats given in Village Survey Schedule and Employee Census Schedule are final and there would not be any additions.	Please explain in detail	Please RFP Section VI-1.2.1.4 and Detailed scope of work. There will be unlimited number of surveys with altogether different design & Templates.
62	78	1.3.1.9	There should be functionality to import the survey data from excel in new survey	This has to be customized and cannot made applicable for all the screens or data tables	Kindly remove the clause	No Change
63	79	1.3.1.15	To monitor the data collection & quality of data a simple monitoring tool have to be developed on web based technology. With this functionality authorized user should able to see the data collection progress, coverage, quantity and trend	DES expects the data collection in the form of tables, graphs, maps, histogram, pie-chart, chart etc.,	Please explain in detail	No Change

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			on tables, graph & maps. Also, the user should be able to download the data in xls, csv, pdf & xml formats. A simple query system will also be part of this monitoring tool to query the data. Analyses of data will not be the part of application			
64	79	1.3.2.3.6	There may be 50 concurrent users with potential multiple versions.	Considering the number of screens and applicability to all villages of state, number of concurrent users seems to be on lower side . Can we conclude that the concurrent users are 50? Please mention the total users also	Please explain in detail	Please Refer Corrigendum 1
65	80	1.3.2.3.9. and 1.3.2.3.10.	Bidder should include the cost of license of operating system, database etc in the quote. Bidder should mention the server sizing, specification and any other requirement in response to RFP	Whether cost of license of operating system, database, servers and other hardware are to be included in commercial bid?	Please explain in detail	Yes, All the licenses required at server end is part of the RFP
66	80	1.3.2.3.11.	Bidder will be responsible for giving consulting services	We understand that Tablets are not in the scope of	Please explain in detail	No Change

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S. No.	Page No.	Clause No.	Clause	Query / Clarification sought	Suggestion	DES Response
			for preparing the RFP for purchase of Android based tablet and bidder will prepare RFP for the same in consultation with DES	commercials. Please confirm		
67	80	1.3.2.3.13	It is propose to use open source database like Postgre or MySQL as centralized database	We will be using SQL Server as centralized database, which is more secured compared to open source database. Kindly include SQL Server database also in the RFP	Please incorporate	Please Refer Corrigendum 1
68	84	2.2.2	Backups will be in line with required operational backup and disaster recovery plan for servers	Whether DES is envisaging two set-ups i.e., Data Centre (DC) and Disaster Recovery (DR)? If so whether DES will be providing space for both the set-ups for installing the same? Kindly provide the location of DC and DR	Please explain in detail	Please Refer Corrigendum 1
69	85	2.3.1	The test and development applications will be accessible only by the test and development team. The test environment will be isolated from the development environment to prevent any unintentional	It seems there are three set-ups/environments. 1. Test, Development and UAT. 2. Production (DC) 3. Disaster Recovery (DR).	Please confirm	Test and development environment will be at Bidder premise.

Pre - Bid Response Dated 22 Dec 2014 for RFP DESIGN, DEVELOPMENT, MAINTENANCE OF TABLET BASED AND WEB BASED DATA COLLECTION APPLICATION

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			modifications of the application under development or the system itself.			
70	85	2.4	The system shall have the capacity to handle at least 50 concurrent online software solution users	Whether only 50 concurrent users are required for the entire state of Madhya Pradesh? Whether this includes users on Tablet and Web based system?	Please explain in detail	50 concurrent online web based and tablet based users
71	Gen	Gen	Database Size	Kindly provide the estimated size of database. Also provide us information on the state's population, No. of villages, Mandals/Blocks, Districts etc.,	Please explain in detail	Please Refer Corrigendum 1 for number of users.
72	58	5	Format 5: Project Experience	We may be permitted to provide Format 5 on our letter head, since Customers are not inclined to furnish the same, quoting confidentiality	Please consider	Please Refer Corrigendum 1
73	12	1.2	Last date & time of submission of bid; 30/12/2014, 14.30 HRS	Kindly extend bid submission date by 30 days for the preparation of exhaustive document as per the RFP requirement	Kindly extend the last date for submission of bid by 30 days	Please Refer Corrigendum 1
74	86	4	Village Survey Schedule and Employee Census Schedule -	Would any validation be required between different	Please consider providing requisite validations in these	Please Refer Corrigendum 1

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S. No.	Page No.	Clause No.	Clause	Query / Clarification sought	Suggestion	DES Response
			Validation of Data	screens ? E.g Total Male + Female population should be equal to Village population or Total Poet should not exceed Village population etc. If validations are required , then kindly arrange to provide screen wise / field wise validations in a screen and between 2 screens so as quality of data can be ensured	schedules. Otherwise system will capture junk data without any relation to one another, which does not serve the purpose of DES. Data without validations will not give any correct picture and users can enter junk or irrelevant data	
75	19	Section 3.1	Bidder must have successfully developed and deployed in last 3 years at least two Tablet / mobile based data collection application for any Government in india / Semi-Govt./ PSU/ Reputed NGOs with minimum 75 device deployment on android based tablet.	We request you to amend this Ckause as"At Leat One Tablet & Web Based Data Collection Application For any Government in India"		Please Refer Corrigendum 1
76	20		Bidder must have successfully developed and deployed in last 3 years at least two web based data collection applications for	Request for Amendment/To be Changed as "At Least one tablet & Web Based Data Collection for any Government in India of Value		No Change

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S. No.	Page No.	Clause No.	Clause	Query / Clarification sought	Suggestion	DES Response
			any Government in india / Semi-Govt./ PSU/ Reputed NGOs of value not less than Rs. 20,00,000.00 (Twenty lac) each.	not less than Rs. 20,00,000.00 (Twenty lac) each		
77	7	Fact Sheet	Bid Submission Date to be changed to 10 Jan 2015	Bid Submission Date to be changed to 10 Jan 2015		Please Refer Corrigendum 1
78				Waive off / Relax Clause for " Worked for Govt./Semi Govt.PSU/NGO Clause"		Please Refer Corrigendum 1
79	19	3.1.3	Bidder must have successfully developed and deployed in last 3 years at least two Tablet / mobile based data collection application for any Government in india / Semi-Govt./ PSU/ Reputed NGOs with minimum 75 device deployment on android based tablet.	We request you to consider the experience of the similar applications in large enterprise customers in private sector like Telecom, Banking, Finance verticals in India and abroad.		Please Refer Corrigendum 1
80	20	3.1.4	Bidder must have successfully developed and deployed in last 3 years at least two web based data collection applications for any Government in india /	We request you to consider experience of the similar applications in large enterprise customers in private sector like Telecom, Banking, Finance verticals in		No Change

Pre - Bid Response Dated 22 Dec 2014 for RFP DESIGN, DEVELOPMENT, MAINTENANCE OF TABLET BASED AND WEB BASED DATA COLLECTION APPLICATION

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			Semi-Govt./ PSU/ Reputed NGOs of value not less than Rs. 20,00,000.00 (Twenty lac) each.	India and abroad		
81	21	3.2.5	Exactly similar kind of application / solution in any government / semi Government / PSU / reputed NGO. (Marking will be either 10 (ten) or 00 (zero) in this criteria.	May we request you to consider in amending this clause as Similar or functionally identical		No Change
82	29	4.2	High Level Software Design document including Software Architecture design, Logical and Physical Database Design, source code, administrative passwords, Test Plans and Test cases at overall level etc.	May we request you to consider excluding source code from the deliverables proposed in the tender. However, you may insist that vendor and surrender the source code having through excluding from the software business along with complete documentation		No Change